



Peninsula

Dispute Resolution Center

2007 ANNUAL REPORT

People Make it Happen

2008 will be filled with many new projects. There are two new programs in Clallam County, *Victim Offender Mediations* and the *Functional Family Therapy Program*. You will be hearing more about these programs and others in the coming months on our new website. That's right, our new website. The site has the same web address but a whole new professional look.

We are also changing how we gather and report data, which will assist us with accuracy and efficiency. We are expanding our outreach to the community through *mediation demonstrations* and we will be having more training opportunities for the community and our mediators.

But I have gotten ahead of myself.

2007 is the where we need to look to see how all this activity started. How did all this come about? The casual answer is *people*. The detailed answer is lots of people, lots of work, and lots of dedication. This annual report will look at the *people* of 2007 who made all this growth possible. If you are reading this, be aware that you are probably one of the *people* who supported our work one way or another. You have helped change our agency, our outreach and the lives of *people* in our community.

Our Mission

The mission of the Peninsula Dispute Resolution Center is to promote and provide for the peaceful resolution of conflict through modeling, facilitating, and teaching mediation in Jefferson and Clallam Counties.

The PDRC is a non-profit 501(c)(3) organization operating in Clallam and Jefferson Counties since 1992.

Mediation is provided on a sliding fee scale and no one is turned away due to inability to pay.

The greater the loyalty of a group toward the group, the greater is the motivation among the members to achieve the goals of the group, and the greater the probability that the group will achieve its goals.

Dr. Renzi Likert

- **New Website**
- **Victim/Offender Mediations**
- **Juvenile Functional Family Therapy Program**
- **Data Gathering**
- **More Training opportunities**

Board of Directors

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- Commissioner Bill Knebes
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Partner Agency

How does Mediation help?

“The benefits of mediation are many... and many times subtle.”

The majority of cases that are brought to mediation result in a settlement agreement. PDRC Mediators resolved 64% of the cases mediated.

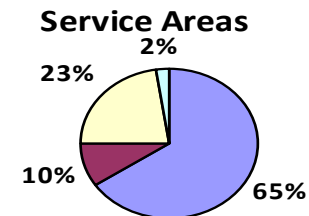
This results in:

- small claims cases that don't go to court taking up court time and resources.
- low income parents getting much needed assistance with complicated parenting plans at a time when they don't need more complications.
- improved relationships in families, neighborhoods and businesses.
- In 2007, Peninsula Dispute Resolution Center clients reported:
 - Their situation was improved by mediation (71%)
 - The mediation helped them improve communication (69%)
 - The mediation gave them a better understanding of the issues (69%)
 - They would recommend the process to others (96%); and
 - The mediators were fair and impartial (100%)

Sometimes resolving conflict means reaching an agreement on a tangible matter. Sometimes it means gaining understanding, acquiring needed information and obtaining clarity. The benefits of mediation are many and many times subtle.

For the Record:

- 383 people were trained or received presentations about conflict resolution from PDRC in 2007.
- We assisted over 950 people over the phone.
- We served approximately 350 people through mediation.
- We saved the court system over 600 hours.
- We assisted well over 1400 people in 2007



- Port Angeles
- Sequim
- Port Townsend and surrounding areas
- West End

Dedication

We are launching a new website in early February 2008. It will contain new information, will be easier to navigate and it will look great too. You can check out training schedules, upcoming events, board meetings and many other things with the new “**calendar**” feature. We will, of course, continue our very popular feature “Mediator of the Month”.

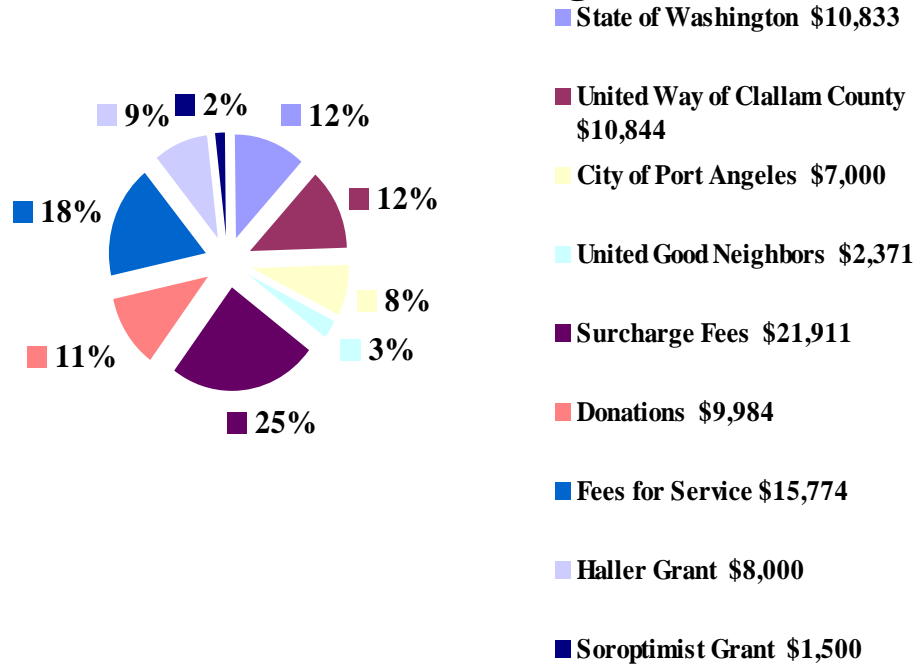
A permanent link on the site will take you to a memorial page for Eddi Hagemann. It is because of Eddi that this new site is available. Through her executor and wonderful long time friend Steve O'Brien, we received funds from Eddi's estate to do this new upgrade as well as a generous gift for operating expenses. Please visit our site to learn more about Eddi and what she did and continues to do for our agency and our community. Remember Eddi, and as you do, remember all the wonderful mediators and volunteers who toil to bring peace where there isn't any and who teach and model resolving conflict peacefully.

Thank you Eddi. You will be with us always.



2007 Statistics

Funding



**Honest disagreement
is often a good sign of
progress.**

**Mahatma Gandhi
1869-1948**

Donors

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Patsy Brown	McCrorie Interiors	Liz Zenonian-Waud	

Who did all this work?

Simply put, we could not do what we do without our mediators and volunteers. We are led by a strong, active Board of Directors who guide with purpose and determination. Along with the Board and our advisors listed on the front, we acknowledge and thank the following mediators and volunteers whose hours of dedicated, powerful work make what we do meaningful and available to our community.

David Speck
David Morris
Beth Mackey
Heather Eims

Mark Mullins
Sean Murphy
John Aho
Laura Brogden
Pam Cameron
Harriet Capron
John Clise
Lisa Crosby
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David Wiitala
Dacia Morrisonbuck
Madelaine Moir
Susan Latham
Lena Washke
**Thanks to the kind folks who
donate space for mediations
and trainings.**
Sequim Bible Church
St. Andrews Assisted Living
Girl Scouts in Port Townsend
Discover View Retirement Center



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Dispute Resolution Center

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Partner Agency

Staff

Laura O'Neal,
Executive Director
Stella Williams,
Mediation Coordinator
Merala Heins-Tobias,
Functional Family Therapist

Volunteers donated over 2400 hours this year to the cause of peaceful resolution to conflicts. Mediators affect this agency in a way no other entity can. We cannot operate without them. Please visit our website for more information about these wonderful people. Also watch for updated info about our Victim/Offender Mediation Program and the Functional Family Therapy Program. These two new programs work directly with kids who have been in the juvenile justice system. The goal? To restore who was harmed by the crime; the victim, the community, the court system, as well as the offenders themselves.

A child's life is like
a piece of paper on
which every
passerby leaves a
mark.

- Chinese Proverb

VISIT our new website at www.pdrc.org



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