



Conflict is Natural

Conflict Management & Mediation

40-Hour Basic Mediation and Conflict Resolution Training

Conflict is the catalyst for social change and personal growth.

Master the foundational skills in conflict management and facilitated negotiation for use in your professional and personal life! The concepts and skills taught in the training are easily transferrable and designed to improve communication and enhance relationships in all settings. In this engaging and highly interactive training you will gain practical mediation skills for resolving disputes in your relationships within your family, work, and community. You will learn the philosophy, model and skills of a neutral mediator. Understand conflict, interpersonal communication, power imbalances, interest-based negotiations and more. With additional training you can become a certified mediator.



35.5 WSBA CLE Credits (including .25 Ethics credits); 4WWU credits; and 40 Clock hours are available.

Instructor: Donna Hallock from Grays Harbor DRC

**July 14, 15, 16, 21 & 22, 2017;
9:00am – 6:00pm in Port Angeles**

Summer 2017 – 40 HOUR MEDIATION CONFLICT RESOLUTION TRAINING REGISTRATION <i>If registering less than 3 weeks prior to the training, please call for availability.</i>							
<i>Name</i>				<i>Phone</i>			
<i>Business or Organization</i>							
<i>Address</i>			<i>City</i>			<i>Zip</i>	
<i>Email</i>							
<i>Tell us your reason for taking the training:</i>							

My check for _____ is enclosed. Make check payable to PDRC.

<p>Cost: \$495.00 per person - Scholarships, student and group discounts are available. Cancellation Policy: Course fee will be refunded, less a \$50.00 handling charge, if notice is received on or before June 23, 2017. Half of the fee will be refunded for cancellations after this date. Written confirmation and directions to the training site will be sent one week before the training session.</p>	<p>Send registration to PDRC, P.O. Box 1034, Port Angeles, WA 98362. For more information contact PDRC: (360) 452.8024, email karen@pdrc.org</p> <div style="display: flex; justify-content: center; gap: 20px;">   </div>
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Peninsula Dispute Resolution Center is proud to bring trainer and mentor mediator

Donna Hallock

**from Dispute Resolution Center of Grays Harbor and Pacific Counties
to Clallam County.**

Donna Hallock is the Executive Director of the DRC of Grays Harbor and Pacific Counties. She has been a certified mediator since 2005 and began facilitating trainings for DRCs in 2008. Donna has a Bachelor's degree in Psychology and a Master's degree in Organizational Development and Conflict Resolution from The Evergreen State College.

Donna mediates workplace, family, foreclosure, and neighborhood disputes. She trains her volunteer team from Basic to Advanced Mediations. Trainings include conflict resolution, multi-party mediation, parent/teen mediation and co-parenting mediation. During her tenure at DRC of Grays Harbor Donna has tripled the number of engaged volunteer mediators by offering and maintaining skill development trainings and opportunities for community involvement.

Additionally, Donna is an active member of the Washington Mediation Association and is currently a professor at Grays Harbor College.

Donna has led and facilitated over twenty 40-Hour Basic Mediation trainings and she is honored to be the lead instructor for PDRC's 40-Hour Basic Mediation Training.

PDRC Executive Director, staff, Board members and volunteers will be assisting with the training.

What do we live for, if it is not to make life less difficult to each other?

~ George Eliot (Mary Ann Evans), novelist (1819-1880)

Karen L. Brown, Executive Director (360) 452.8024 – visit our website at www.pdrc.org

The mission of the **Peninsula Dispute Resolution Center** is to promote and provide for the peaceful resolution of conflict through modeling, facilitating, and teaching mediation in Jefferson and Clallam Counties.

