



Peninsula Dispute Resolution Center's **mission** is to promote and provide for the peaceful resolution of conflict through modeling, facilitating, and teaching mediation in Jefferson and Clallam Counties.

Despite people's best efforts to have peaceful, happy lives, conflict happens. The PDRC is here to help. Mediation is a process in which trained, impartial mediators help people discuss the issues involved in a dispute and negotiate a mutually agreeable settlement. Mediators do not make decisions for people, but help them make their own joint decisions regarding the matters that are most important to them.

Resolving disputes can begin by simply calling our office and setting up an appointment. We mediate Divorce Cases, Parenting Plans, Family, School, Workplace, Small Claims, Neighborhood, Consumer, Landlord/Tenant, and Parent/Teen cases.

Conflict Resolution can happen in a variety of ways. Mediation has proved to be a very effective way to resolve disputes. Facilitation of groups, Training to gain understanding about conflict, and mediation are just a few ways. Mediation also offers other benefits such as a chance to clear the air, gain understanding, share information and practice communicating positively. The vast majority of cases brought to mediation result in a settlement agreement. Below are some responses written on our evaluation forms.

"Great Experience! I learned a lot."

"Very good and impartial."

"Great job, also the mediators helped us resolve hard feelings."

"We got to see what each other really wanted."

"The mediator did a very professional job. He took the time to bring out the facts and helped us reach a mutual agreement. Well done."

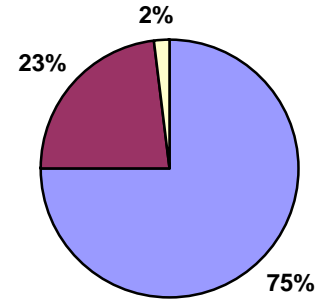
2007 marks the PDRC's 15th year helping our community resolve conflicts in creative and productive ways. Celebrate this accomplishment, YOUR accomplishment, by watching for upcoming events to mark this milestone at our website www.pdrc.org and our newsletter Common Interest.

The PDRC is a non-profit organization operating in Clallam and Jefferson Counties since 1992. Mediation is provided on a sliding fee scale and no one is turned away due to inability to pay.



Clients served - county breakdown in 2006

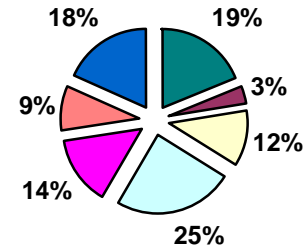
Clallam County Residents Served	753
Jefferson County Residents Served	230
Other County Residents Served	20
Total	1,003



■ Clallam ■ Jefferson ■ Other

Income 2006

United Way of Clallam County	\$11,515.00
United Good Neighbors (Jefferson County)	\$2,108.00
City of Port Angeles	\$7,000.00
Clallam County Surcharge	\$14,785.00
Jefferson County Surcharge	\$8,540.00
Fundraising and Donations	\$2,827.00
Fees for Service	<u>\$11,121.00</u>
Total	\$57,896.00



■ United Way
■ UGN Jefferson County
■ City of Port Angeles
■ Clallam Surcharge
■ Jefferson Surcharge
■ Fundraising and Donations
■ Fees for Service

Mediation Cases

	Cases resulting in mediation	Mediation Sessions Held	Settlement Rate
Family	33	58	76%
Small Claims		104	53%

- Assisted over 650 people with phone consultation
- Trained or Presented at 15 events with a total of 276 people served



How effective is mediation?

In nationwide studies, mediation has proved to be a very effective way to resolve disputes. The majority of cases that are brought to mediation result in a settlement agreement. In addition, mediation offers other benefits. In 2006, Peninsula Dispute Resolution Center (PDRC) clients reported:

- Their situation was improved by mediation (71%)
- The mediation helped them improve communication (69%)
- The mediation gave them a better understanding of the issues (69%)
- They would recommend the process to others (96%); and
- The mediators were fair and impartial (100%).

Our Programs

- *Family Mediation* - Divorce, child custody, elder care, and estate distributions have all been successfully mediated. Mediators manage the strong emotional climate and help keep the communication on track.
- *Community Mediation* - Disputing neighbors, disgruntled consumers, and others in conflict turn to the PDRC for peaceful solutions.
- *Restorative Justice Mediation* - When a crime is committed by a juvenile, we all lose. This special mediation process helps young offenders make amends to their victims and create restitution agreements.
- *Parent/Teen Mediation* - What family with teenagers hasn't needed some help communicating? This program uses adults and equally trained teen mediators to talk about the important and difficult issues surrounding the relationship.
- *Conflict Resolution Education* - Conflict resolution and communication workshops, meeting facilitation, and speaking engagements are all offered at affordable prices.
- *Mediator Training and Apprenticeship* - Our annual 40-hour mediation training and on-going apprenticeship program give mediators a supervised training ground, support, and continuing education.

How can you be a part of the PDRC?

You can volunteer your clerical skills, your artistic skills, your technical skills and your mediation skills. You can take our 40-hour basic training this spring. You can tell everyone you know about who we are and what we do in an effort to better reach the residents of Clallam and Jefferson County who may not know about how we can help. You can give a tax-deductible donation. We thank you for your support.

**When you judge another, you do not
define them, you define yourself.**

Wayne Dyer, author & lecturer



Peninsula

Dispute Resolution Center

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Every donor is important to us and we want to know if we have left out your name! Please accept our apologies, and give us a call at (360) 452-8024 or (800) 45-8024 so we won't make this mistake again.

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Volunteers donated over 1200 hours this year to the cause of peaceful resolution to conflicts. Mediators affect this agency in a way no other entity can. We cannot operate without them. Please watch our website (www.pdrc.org) for more detailed information on these wonderful people in our monthly section "mediator of the month"

We are so grateful to the following organizations that allow us to use space in their facilities for mediations.

First United Methodist Church
St. Andrews Place
Sequim Bible Church
Laurel Park Assisted Living
Port Townsend Girl Scout House
Clallam County Juvenile Services
Unity in the Olympics Church