

2010 ANNUAL REPORT

Open Window

2010 called for many in our country and in our own community to get back to basics. **Simplify, Cut Back, Reserve, Adjust.** We hear it in TV commercials. It is demonstrated in the shrinking size of newspapers. We see it in dwindling options at the supermarket. Lots of folks are adjusting to a new reality.

We have heard these same sentiments from our mediation, training and facilitation clients. Many folks are adopting a “When a door closes, a window opens” philosophy.

We at PDRC are looking to that open window too. We lost some funding, but not all. We only held one of two scheduled Basic Mediation trainings, but we produced and presented a brand new webinar training series. We lost some folks*. We gained some folks. 84 people attended our webinar series. Jenna Slowey joined our team as Victim Offender Mediation (VOM) Coordinator and we have four new volunteers in the VOM program. We partnered with Wanda Thompson who brought us a fantastic leadership training. By being frugal we grew our reserve account. We moved into a beautiful new office space (at a beautiful discount thanks to Bill and Sandy Lindberg).

As is so often true, we had to apply a little pressure to open the window (it didn’t just fly open for us) and sometimes there was paint and grime that had to be removed before it would budge, but our board members worked hard, our volunteers mediated and lead the way for clients and our donors came through. As far as we are concerned, the window is wide open.

Our Mission

The mission of the Peninsula Dispute Resolution Center is to promote and provide for the peaceful resolution of conflict through modeling, facilitating, and teaching mediation in Jefferson and Clallam Counties.

Mediation is provided on a sliding fee scale and no one is turned away due to inability to pay.

The PDRC is a non-profit 501(c)(3) organization operating in Clallam and Jefferson Counties since 1992.

DRCs are authorized under the Revised Code of Washington, Section 7.75

“Perceive all conflicts as patterns of energy seeking a harmonious balance in the whole”

~ Dhyani Ywahoo,
Etowah Cherokee

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*We dearly miss Board Member **Suzanne Evich-Gibson** who passed this year.

How can you be a part of the PDRC Team?

You can help serve and inform the residents of Clallam and Jefferson Counties by becoming a volunteer for PDRC.

Here are some of the opportunities you can participate in as a volunteer, supporter or donor:

- You can volunteer your clerical, artistic or technical skills in our office.
- Help with our fundraising events.
- Become a board member.
- Work with the youth in the **Restorative Justice Program**.
- Help us arrange a presentation; invite one of our staff members to your place of work, local social service agency, or church to talk about PDRC
- Become a **Mediator**; enroll in our 40-hour Basic Mediation and Conflict Resolution Training this fall.
- Give a tax-deduction donation.
- Give. We are always in need of office training and mediation supplies. Thank you!

Visit our website for a volunteer application or stop by the office M-Th from 10:00am to 3:00pm.

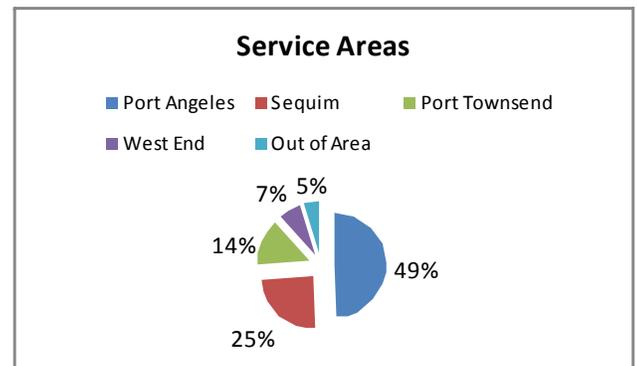
Snapshot for 2010:

- 384 people were trained or received presentations about conflict resolution from PDRC.
- We served approximately 292 people over the phone.
- We served approximately 340 people through mediation.
- Volunteers gave over 1080 hours of their time.
- Served 125 youth in the Restorative Justice Program .

About Negotiation:

Never cut what you can untie.

— Joseph Joubert



How does Mediation help?

The majority of cases that are brought to mediation result in a settlement agreement. PDRC Mediators resolved 74% of the cases mediated. This results in:

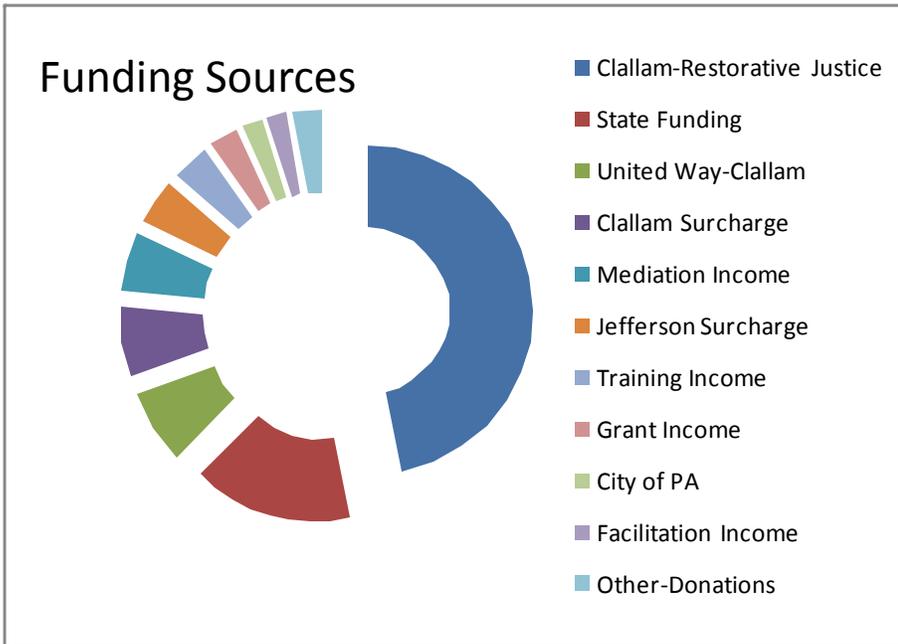
- Small claims cases that don't go to court taking up court time and resources.
- Low income parents getting much needed assistance with complicated parenting plans at a time when they don't need more complications.
- Improved relationships in families, neighborhoods and businesses.

In 2010, PDRC clients reported:

- Their situation was improved by mediation (55%)
- The mediation helped them improve communication (61%)
- The mediation gave them a better understanding of the issues (53%)
- They would recommend the process to others (91%); and
- The mediators were fair and impartial (93%)

Sometimes resolving conflict means reaching an agreement on a tangible matter. Sometimes it means gaining understanding, acquiring needed information and obtaining clarity. The benefits of mediation are many and many times subtle.

2010 Statistics



Income: \$139,229
Expense: \$118,113
Current Reserve: \$ 91,318

**The best way to cheer yourself up is
to cheer somebody else up.**
 - Mark Twain

Donors

Dacia Morrisonbuck	Bill & Carol Knebes	Todd and Mary Irwin	Maura & Roger Oakes
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	Melinda Clevenger	Larry Hampel	
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Volunteers clocked over 1080 hours in 2010

John Aho	John Clise	Mary Irwin	Jenna Slowey
Chelea Alwine	Lisa Crosby	Laura Kluter	Steve Tharinger
Lynda Bishop	Dawn Edwards-Tibbett	Beth Mackey	Philip Toelkes
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*Thanks to the kind folks who
donate space for mediations
and trainings.*

Sequim Bible Church
 St. Andrews Assisted Living
 Laurel Park Assisted Living
 Discover View Retirement Center
 Irwin Dental Center



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We must learn to
become
comfortable with
not knowing.

- Warren Olson,
Educator and Mediator

*Our Volunteer Mediators are the engine of PDRC.
We cannot operate without them.*

Staff

Karen L. Brown

Executive Director

Allan Harris

Mediation Coordinator

Jenna Slowey

Victim Offender Mediation Coordinator

Trudi Thrush

Office Assistant

Visit our website at: www.pdrc.or

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Partner Agency